



## CloudCall365 Access Codes

» ACCESS CODES			
<b>VOICEMAIL</b>  Voicemail: <b>*123</b> General Voicemail: <b>*124</b> Voicemail Transfer: <b>*125</b>	<b>AGENTS</b>  Agent Static Login: <b>*200</b> Agent Static Logout: <b>*201</b> Agent Pause: <b>*204</b> Agent Not Ready: <b>*205</b>	<b>CALL PARKING</b>  Call Park: <b>700</b> Call Park Start: <b>701</b> Call Park End: <b>720</b> Call Park Timeout (sec): <b>45</b> Enhanced Call Park: <b>800</b>	<b>SYSTEM TESTS</b>  Music On Hold: <b>*388</b> Echo Audio Read: <b>*398</b>
<b>ENHANCED SERVICES</b>  Last Caller: <b>*149</b> Monitoring: <b>*199</b>	<b>SPEAKERPHONE PAGING</b>  Speakerphone Page: <b>*399</b> Single Speakerphone Page: <b>*400</b>	<b>GREETINGS</b>  Record Greeting: <b>*301</b> Agent Greeting: <b>*302</b> Queue Interrupt Message: <b>*303</b>	<b>OPERATION TIMES</b>  Open Operation Times: <b>*401</b> Closed Operation Times: <b>*402</b> Reset Operation Times: <b>*403</b>
<b>FEATURES</b>  Speed Dial: <b>*130</b> Other Networks: <b>*188</b> Listen to CDR recordings: <b>*170</b>	<b>CALL FORWARDING</b>  Enable Call Forwarding: <b>*71</b> Disable Call Forwarding: <b>*72</b>	<b>FOLLOW ME</b>  Enable follow me: <b>*520</b> Disable follow me: <b>*521</b>	<b>HOT DESKING</b>  Hot Desking: <b>*555</b>
<b>GROUP HUNT</b>  Enable Do Not Disturb: <b>*78</b> Disable Do Not Disturb: <b>*79</b> Enable Group Hunt: <b>*510</b> Disable Group Hunt: <b>*511</b>	<b>CALLER ID</b>  Block CallerID: <b>*67</b> Block CallerID once: <b>*81</b> Unlock CallerID: <b>*68</b> Call with CallerID list number: <b>*65</b>		